



Changes on your PC. PLEASE READ the following:

Anti Virus:

If your current antivirus is nearing expiration, expired or corrupted or if we feel that it's not performing well... we may have removed it and installed something else like AVG, AVAST, Windows Defender or Microsoft Security Essentials (*all free*). AVG and Avast are the two top rated free antivirus programs at this time. Microsoft Security Essentials & Windows Defender are the "leanest" antivirus and it barely affects your PC performance. AVG and Avast are better but expect some popups from them whether you pay for the product or not. (*Just decline any offers that pop up*) AVG and Avast may alert you in about a year or when a new version comes out. They will "word" it as if your 1 year free has expired and now it's time to pay. But all you have to do is remove the old version and download the latest FREE version. Please remember that you can only have one antivirus on your computer. For a link to these antivirus websites...please visit the Computer Works folder on your Desktop. As of 6/13/2016....we personally use and recommend AVAST.

Browser:

STOP USING INTERNET EXPLORER! We may have installed Chrome or Firefox for you. (*If so, we may have imported your favorites and home page*) At this time we prefer Google Chrome. We have found that this is the easiest and safest browser to use; our second choice would be Mozilla Firefox. Both of these browsers are a better choice than using Internet Explorer...Especially for Windows XP users. We also recommend the use of Adblock Plus. This will prevent many of the advertisements you see while browsing the web. www.adblockplus.org (*we may have already installed this for you, please look for a "stop sign" icon on the top right of Chrome or Firefox.*) You may also notice that the websites you frequently visit do not remember your login or preferences. Also, your home page may not be the same. This is part of the virus cleaning / tune up process and is sometimes unavoidable. (*We can help you restore your Homepage but we are unable to retrieve any passwords for website login*).

Unchecky:

An orange icon on the bottom right corner of your screen. Downloaded programs often try to sneak additional programs as a natural part of the installation. Unchecky automatically unchecks unrelated offers, making it less likely to miss a checkbox of an unwanted offer. Unchecky warns you when you try to accept a potentially unwanted offer, which makes it less likely to be accepted accidentally. Unchecky automatically updates whenever a new version is available. This program takes little to no resources and may very well prevent further infections. Link to this program: www.unchecky.com

Malwarebytes:

(AntiMalware) A blue and white icon on the desktop. This free version will allow you to scan your computer for malware & spyware and allow you to remove them. (*You must update before scanning*) Optional paid version available which will update, scan and keep you protected in the background. Link to this program:

<http://www.malwarebytes.org>

Backupper:

(Backup program) A blue icon with shield on the desktop. This free program will allow you to create an image of your C Drive and other partitions to an external or other hard drive. *(Windows 7 has this type of program already in the control panel under "Backup & Restore")* We may have already created the 1st image for you on your 2nd partition. We encourage you to explore the program and create a schedule of backups to an external hard drive.

The most popular type of backup and restore program is Acronis (\$50) www.acronis.com Backupper is FREE and highly rated and we've had success with it. www.aomeitech.com

OTHER:

Look & Color: We may have adjusted your performance to "best performance" This usually makes a big impact on system speed and boot up time for older systems with XP, Vista & 7. You will notice some color changes, less transparencies, less fading and transitions...but you will notice a boost in performance. To change this simply click on "system" in the Control Panel, click "Advanced System Settings", click Settings under performance and re-check whatever you want or don't want.

Startup: We may have optimized your startup by preventing certain programs from starting with Windows. This usually makes a big impact on system speed and boot up time. Sometimes we uncheck items that you may want starting with Windows. To change this simply click the Windows Start button, type msconfig in the search box, press ENTER, click on STARTUP and recheck whatever you would like.

System Restore: We have deleted all previous restore points...this way the system cannot revert back to a previous state that may have contained viruses. We have created a new restore point called CW or CWKH.

Your Data: Your data should not be affected by our services. Please continue to back up your data and ensure that your data is always on 2 different places at all times.

Computer Works makes no guarantee on the accuracy and compatibility on these programs. Using these programs (or any other Antivirus/AntiMalware) will NOT guarantee you will not get viruses and/or spyware. We are doing our best to protect you from Infections. Please take a moment and read "keeping infections away" located in the Computer Works folder on your desktop. It's in the "Useful Info" folder. If you have further questions please call us at 248-738-8700 or Email us at info@computerworksmi.com 6/13/16